

By Registered A/D

CHHATTISGARH STATE POWER DISTRIBUTION COMPANY LTD.

(A Government of Chhattisgarh Undertaking)

(A Successor Company of CSEB)

O/o THE CHIEF ENGINEER (STORE & PURCHASE)

VIDYUT SEVA BHAWAN, 4TH FLOOR, DANGANIYA, RAIPUR

Tel.: (0771)-2574964, 2574968, 2574963 Fax- 2574961

No.02-03/CE(S&P)/TS: 324/SMS/

2381

Raipur, Dt. 18/5/13

To,

M/s AIMS Management Consultant,
A3, Second Floor, Ekatma Parisar,
Rajabandha Maidan, G.E. Road, Raipur.

Sub: P.O.No.02-03/ED(S&P)/2052 Dt.24.06.2011 for providing billing information on SMS to electricity consumers - Cancellation of P.O, forfeiting of SD & debarring of your firm from business with CSPDCL for one year.

- Ref: 1) Our Detailed order No. 02-03/ED(S&P)/2052 dt 24.06.2011.
2) Letter of CE (EITC), CSPDCL, Raipur 1097 dt 21.10.2011.
3) Letter of CE (EITC), CSPDCL, Raipur 1143 dt 03.11.2011
4) Letter of CE (EITC), CSPDCL, Raipur 559 dt 17.07.2012.
5) This office final notice vide No.3757 Dt.01.08.2012.

Dear Sirs,

Purchase order No. 02-03/ED(S&P)/2052 Dt. 24.06.2011, cited under subject was placed on you for providing billing information on SMS to electricity consumers at your own negotiated rates.

But you have failed to provide satisfactory services as per contract terms. Issues related with unsatisfactory services were raised many times. SMS services have been stopped many a times unilaterally without any justified reasons. Even, it was noticed that there were no services from Oct. 2011 to Nov. 2011, from 16.05.2012 to 10.06.2012 and from 17.06.2012 to 29.06.2012.

Apart from above, all services of "FIND" (Key word) including the registration of consumer mobile numbers have not functioned from 01.05.2012. Further, you have stopped the services of providing SMS based information in mid of contractual term.

SUPERVISOR ENGINEER	
P.O. No. 2672	
Inward No. 2672	
28 JULY 2012	
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AE/T	

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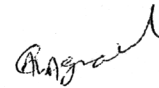
This reveals that your performance was not satisfactory and you have not executed the contract of SMS providing solution properly as per agreed terms and conditions. Your this action amounts to clear violation of terms and condition of the contract. Your defaulting actions have put CSPDCL in an embarrassing situation in which, we could not provide requisite service to electricity consumers. Further, your action has wasted the initial one-time investment for hardware set-up and software development.

Therefore a final notice to provide satisfactory services of SMS based information to consumers was sent to you, in which proposed punitive actions were also intimated to you vide this office notice No.3757 Dt.01.08.2012.

Your reply Dt.16.08.2012 to Show Cause Notice has been considered. You have made TRAI's changed rules of levying 5 paise per SMS extra as ground of non-execution of the contract. But fact is that it was applicable for promotional SMS only and not on transactional SMSs. Thus, your defense is not acceptable.

Therefore, the matter has been considered by the competent authority of the Company and the following has been decided:-

1. Order No.02-03/ED(S&P)/2052 Dt. 24.06.2011 for providing billing information on SMS to electricity consumers is hereby cancelled with immediate effect.
2. The Security Deposit (B.G) of ₹.50000/- (₹.Fifty thousand) is hereby forfeited for non compliance of purchase order.
3. M/s AIMS Management Consultant, A3, Second Floor, Ekatma Parisar, Rajabandha Maidan, G.E. Road, Raipur is hereby debarred for business with CSPDCL for period of one year from issue of this letter.


CHIEF ENGINEER (S&P)
C.S.P.D.C.L., RAIPUR

Copy forwarded to:-

2387 dt 16/9/13

- (1) The Managing Director, CSPHCL/CSPDCL/CSPTCL/ CSPGCL/CSPTTradingCL/ Raipur.
- (2) The Executive Director (HR) Chhattisgarh State Power Holding Co. Ltd., Vidyut Sewa Bhawan, Dangania, Raipur.
- (3) The A.G.M. (H.R.), CSPDCL, Raipur.
- (4) The General Manager (F&A), Chhattisgarh State Power Distribution Co. Ltd., Vidyut Sewa Bhawan, Dangania, Raipur.
- (5) The Executive Director / Chief Engineer (O&M) / (Com.) / (ST:RE) / (CVO)/ (RR/BR/JR/RJNR/AR/DRG/ CSPDCL, Raipur/ Bilaspur/ Ambikapur/ Jagdalpur/ Rajnandgaon / Durg.
- (6) The Superintending Engineer (O&M), (Store) / (ST:RE) / (City - I & II), Circle CSPDCL, Raipur / Bilaspur / Durg / Rajnandgaon / Jagdalpur/ Ambikapur / Raigarh / J-Champa./Korba/Mahasamund/Kanker.
- (7) The Superintending Engineer (Purchase)- I / II / III/ IV/V, O/o E.D. (S&P) CSPDCL, Raipur.
- (8) The Executive Engineer (Purchase) I / II / III / IV / V /VI/VII / VIII / IX O/o E.D. (S&P), CSPDCL, Raipur.
- (9) The Executive Engineer, (Area -Store) Dn.CSPDCL/CSPTCL., Raipur / Bilaspur Bhilai / Jagdalpur / Bishrampur / Raigarh.
- (10) The Dy.General Manager (F&A) , Chhattisgarh State Power Distribution Co. Ltd., Vidyut Sewa Bhawan, Dangania, Raipur.
- (11) The Sr. A.O. / R. A. O., Chhattisgarh State Power Distribution Co. Ltd., Raipur I & II / Durg / Bilaspur / Ambikapur / Jagdalpur / Rajnandgaon/Jang.-Champa.
- (12) The Manager (Bills) O/O General Manager (F&A) Chhattisgarh State Power Distribution Co. Ltd., Vidyut Sewa Bhawan, Dangania, Raipur
- (13) The Chief / Sr. Law Officer, Chhattisgarh State Power Holding Co. Ltd., Dangania, Raipur.
- (14) The Manager (C.A.U.), CSPDCL, Dangania, Raipur : for information and n/a.
- (15) The P.S. to CE (S&P), CSPDCL, Vidyut Sewa Bhawan, Dangania, Raipur.
- (16) The Section Officer (B.G.Section) O/o E.D. (S&P), Chhattisgarh State Power Distribution Co. Ltd., Vidyut Sewa Bhawan, Dangania, Raipur.

Copy is forwarded to following SEBs / Distribution, Transmission, Generation Nigams & Companies:-

- (1) The Secretary Assam State Electricity Board, Bijlee Bhawan, Paltan Bazar, Guwahati - 781001
- (2) The Chairman-cum-Managing Director, Andhra Pradesh Power Generation Corporation Ltd., Vidyut Soudha, Hyderabad - 500 082
- (3) The Secretary, Bihar State Electricity Board, Vidyut Bhawan, Balley Road, Patna 800 021
- (4) The Secretary, Gujrat Urja Vikas Nigam, Sardar Patel Vidyut Bhawan, Race Course, Vadodara - 390007

- (5) The Secretary, Haryana Vidyut Prasaran Nigam Ltd., / M.D. Haryana Power Generation Corporation Ltd., Shakti Bhawan, Sector-6, Panchkula (Haryana) – 134109
- (6) The Secretary, Himanchal Pradesh Electricity Board, Vidyut Bhawan, Simla (H.P.) – 171004
- (7) The Secretary, Karnataka Power Transmission Corporation Ltd., Corporate Office, Kala Bhawan, Bangalore – 560009
- (8) The Secretary, Meghalaya State Electricity Board, Lum Jingshal, Round Road, Shillong - 793001
- (9) The Secretary, Kerala State Electricity Board, Vaidhyuthi Bhavan, Pattom, Thiruvananthapuram – 695 001
- (10) The Secretary, Madhya Pradesh State Electricity Board, Shakti Bhawan, Vidyut Nagar, Jabalpur (M.P.) – 482008
- (11) The Chairman & Managing Director, (EZ) N.O. Poorva Kshetra Vidyut Vitran Co. Limited, Jabalpur
- (12) The Chairman & Managing Director, (CZ) M.P. Madhya Kshetra Vidyut Co. Limited, Bhopal
- (13) The Chairman & Managing Director, M.P. Transmission Co. Limited, Shakti Bhawan, Vidyut Nagar, Jabalpur (M.P.) – 482008.
- (1) The Chairman & Managing Director, M.P. Power Generating Co. Limited, Shakti Bhawan, Vidyut Nagar, Jabalpur (M.P.) – 482008
- (2) The Secretary, Grid Corporation of Orissa Ltd., Janpath, Bhubneshwar (Orissa) – 751022
- (3) The Secretary, Rajasthan Rajya Vidyut Prasaran Nigam Ltd., Vidyut Bhawan, Jyoti Nagar, R.C. Dave Marg, Jaipur – 302005
- (4) The Secretary, Tamil Nadu Electricity Board., 9th Floor, N.P.K.P.R. Malligal, 800, Anna Salai, Chennai 600002
- (5) The Chairman cum Managing Director, Uttar Pradesh Power Corporation, Shakti Bhawan, 14-Ashok Marg, Lucknow (U.P.) – 226001
- (6) The Secretary, West Bengal State Electricity Board, Vidyut Bhawan, 7th Floor, Bidhannagar, Kolkata (W.B.) 700 091
- (7) The Chief Engineer (MM) Central Purchase Organisation, Punjab State Electricity Board, The Mall, Patiala – 147001
- (8) The Chief Engineer MM, Vidyut Sadan, Dakshin Haryana Bijlee Vitran Nigam Ltd., Hisar 125005
- (9) The Purchase Officer, Material Department, Bijlee House, Shahpur, Ahmedabad Electricity Company Ltd., Ahmedabad – 380001
- (10) The Chief Engineer Transmission, Vidyut Soudha, Transmission Corporation of Andhra Pradesh Limited, Hyderabad – 500082
- (11) The Chief Engineer (S&P), Engg. Building H.E.C. Dhurwa, Jharkhand State Electricity Board, Ranchi – 834004
- (12) The Chief Manager (A&F), BSES Bhawan, Nehru Place, BSES Rajdhani Power Ltd., New Delhi 110019
- (13) North Delhi Power Limited, Grid Sub Station Building, Hudson Lines, Kings Way Camp Delhi – 110009.

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- (14) The General Manager, P&MM, APNPDDI, H.No. 1-1-478 & 503, Opp. REC Petrol Pump, Chaitanyanpuri, Hanamkonda Warrangal – 506004
- (15) The Chief General Manger, P&MM & Operation, APCPDDI, H.No. 11-04-660 3rd Floor, Singarani Bhawan, Adjecent to Hanuman Temple, Khairatabad, Hyderabad – 500004
- (16) The Chief General Manager, Operation & Material, APEPDCL, H.No.30-14-9, Near Sarswathi Park, Daba Gardens, Visakhapatnam – 530020
- (17) The Superintending Engineer (E), MIAO Electrical Circle, Department of Power, MIAO, Arunachal Pradesh.
- (18) The Executive Engineer (Store-X), C/o Technical Director (Store), Central Purchase Agency, Plot No. G-9, Prakashgad, Station Road, Maharashtra State Electricity Board, Bandra (East), Mumbai – 400051
- (19) The Executive Engineer, Store Purchase Officer / KESA House, 14/17, Civil Lines, Kanpur Electricity Supply Company Ltd., P.O. Box No. 141, Kanpur – 208001



SUPERINTENDING ENGINEER (P) II
O/o CE(S&P), CSPDCL, RAIPUR