

TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Office of the
Chief Engineer/Civil,
APTRANSCO,
Vidyut Soudha,
Vijayawada.

U.O. to the Chief IT & Data Officer/APTRANSCO/Vidyut Soudha/Vijayawada:

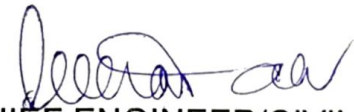
Sub:- AP Transco – Vidyut Soudha – Publishing status on details of complaints received for August'2021 at Vidyut Soudha/AP Transco - Reg.

- Ref: -** 1) Circular Memo No:JMD/APTransco/CE/PS, Plg.&D./RAC/No.727 /21, Dt:26.02.2021.
2) U.O.No.CE/Civil/EE/C/C & M/DEE/AEE/C/C& M/SD-I/F./D.No.421/20, Dt:04-03-2021. 'NIL' report.
3) U.O. No. CE/Civil/VS/VJA/F. D. No. 04/2021, Dt: 06.04.2021. 'NIL' report.
4) U.O. No. CE/Civil/VS/VJA/F. D. No. 52/2021, Dt: 03.05.2021. 'NIL' report.
5) U.O. No. CE/Civil/VS/VJA/F. D. No. 89/2021, Dt: 07.06.2021. 'NIL' report.
6) U.O. No. CE/Civil/VS/VJA/F. D. No. 112/2021, Dt: 01.07.2021. 'NIL' report.
7) U.O. No. CE/Civil/VS/VJA/F. D. No. 141/2021, Dt: 02.08.2021. 'NIL' report.

In view of the instructions issued by the Joint Managing Director/ AP Transco, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco. The Complaint boxes are opened and found there are no complaints.

The monthly report is herewith communicated to publish in the Website as per the guidelines of APERC.

Encl: August month report.


CHIEF ENGINEER/CIVIL

To

The Chief IT & Data Officer/APTRANSCO/Vidyut Soudha/ Vijayawada

Copy to: PS to the Joint Managing Director/APTRANSCO/VS/Vijayawada.

U.O. No. CE/Civil/VS/VJA/F. /D .No. 157 /2021, Dt: 02-09-2021

Chief IT & Data Officer
Inward No. 867
02 SEP 2021
By: Chief IT & Data Officer
APTRANSCO-ordinatlon
APTRANSCO

Deputy Chief IT & Data Officer
Inward No. 691
02 SEP 2021
Asst.CIDO
IT App ✓
infra ✓
ERP
Security
Data Std & Visualization
Data Analysis
JSTK
Dy.CIDO

my file
691/21



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of AUGUST 2021/Vidyut Soudha, AP Transco.

Office	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			Total
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Vidyut Soudha, AP Transco	0	0	0	0	0	0	0	0	0	0


CHIEF ENGINEER/CIVIL
APTRANSCO:: VIDYUT SOUDHA
VIJAYAWADA