



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED
 (A Government. of Andhra Pradesh Undertaking & An ISO 27001-2022 Certified Company)

From:
 Chief Engineer/Civil,
 AP Transco, Vidyut Soudha,
 Vijayawada.

To
 The Joint Managing Director (HR & Admin.),
 AP Transco::Vidyut Soudha,
 Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. /D.No. 181 /2025, Dt: 04-08-2025.

Madam,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of July-2025 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 04.08.2025.

The monthly report along with the status of complaints as on 04.08.2025 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) July'2025 Month Report.
 2) Status of Complaints as on 04.08.2025.

Yours faithfully,

[Signature]
 Chief Engineer/Civil
 AP Transco/Vidyut Soudha
 Vijayawada.


Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website please.

Assistant Chief IT & Data Officer
 IT Applications/APTransco,
 Vidyut Soudha, Vijayawada
 Inward No:..... 182
 12 AUG 2025
 AEE-1
 AEE-2
 AEE-3
[Signature] DEE-1
 DEE-2
 ACIDO/IT Application

O/o Chief Engineer/Telecom & IT
 Vidyut Soudha, Vijayawada
 Inward No: 1222 Dt: 06/08/25
 EE-1 Asst CIDO / Infra
 EE-2 Asst CIDO / ERP
 EE/NW&FM Asst CIDO / GICU
 EE/SLDC Asst CIDO / IT Apps
 OEE / Tech
 CE/Telecom & IT

**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**Complaints status for the month of **JULY -2025** and the status of total complaints received as on **04.08.2025** of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	COMPLAINTS								
	Total Registered	Anonymous	To be Attended	Rectified			Pending		
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total
Complaints received through Complaint Boxes in the month of JULY 2025	0	0	0	0	0	0	0	0	0
Complaints received through Mail and Central Despatch of VS, VJA in the Month of JULY 2025	0	0	0	0	0	0	0	0	0
Complaints received as on JULY 2025	58	0	--	20	--	--	39	0	1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam and CE/Zone/Kadapa) 2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/VS/VJA. 3) 1 No. (Complaint No. 52, Dt: 25.05.2024, pertaining to CE/Zone/ Vijayawada) 4) 15 Nos. Replies sent to Complainant (i.e. Complaint Nos. 05, 07, 13, 15, 16, 17, 18, 20, 28, 32, 35, 37, 38, 39, 41 of 2023 vide Lr. No. 256/24, Dt: 13.08.2024 from the O/o. CE/Civil/VS/VJA 5) Reply furnished against RTI Application No. 77/2024, vide Lr. No. CGM (Comm.&Coord)/VS/ VJA/D. No. 377/24, Dt: 03.09.2024. 6) 1 No. (Complaint No. 60, Dt: 13.08.2024, pertaining to CE/Transmission/VS/VJA vide Lr. No. CE/Tms/D. No. 230/24, Dt: 30.10.2024 addressed to the JMD/VS/VJA) 7) 1 No. (Complaint No. NIL, Dt: 26.03.2025, pertaining to CE/Projects/VS/ Vijayawada sent on 02.04.2025 from this office vide D. No. 05/25, Dt: 02.04.2025)
Total Complaints Received as on 04.08.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)	59	0	--	20	--	--	39	0	39


 Chief Engineer/Civil
 Vidyut Soudha:: AP Transco
 Vijayawada