




TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of **APRIL -2025** and the status of total complaints received as on **05.05.2025** of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	Total Registered	Anonymous	To be Attended	Rectified			Pending			
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of APRIL 2025	0	0	0	0	0	0	0	0	0	0
Complaints received through Mail and Central Dispatch of VS, VJA in the Month of APRIL 2025	0	0	0	0	0	0	0	0	0	0
Complaints received as on APRIL 2025	58	0	--	20	--	--	39	0	0	0
Total Complaints Received as on 05.05.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)	59	0	--	20	--	--	39	0	0	39

1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam and CE/Zone/Kadapa)
2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/SVJA.
3) 1 No. (Complaint No. 52, Dt: 25.05.2024, pertaining to CE/Zone/ Vijayawada)
4) 15 Nos. Replies sent to Complainant (i.e. Complaint Nos. 05.07.13, 15, 16, 17, 18, 20, 28, 32, 35, 37, 38, 39, 41 of 2023 vide Lr. No. 256/24, Dt: 13.08.2024 from the O/o. CE/Civil/SVJA
5) Reply furnished against RTI Application No. 77/2024, vide Lr. No. CGM (Comm.&Coord)/VS/ VJAD, No. 377/24, Dt: 03.09.2024.
6) 1 No. (Complaint No. 60, Dt: 13.08.2024, pertaining to CE/Transmission/SVJA vide Lr. No. CE/Trns/D. No. 230/24, Dt: 30.10.2024 addressed to the JMDV/SVJA)
7) 1 No. (Complaint No. NIL, Dt: 26.03.2025, pertaining to CE/Projects/VS/ Vijayawada sent on 02.04.2025 from this office vide D. No. 05/25, Dt: 02.04.2025)


Chief Engineer/Civil
Vidyut Soudha: AP Transco
Vijayawada