



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED
(A Government. of Andhra Pradesh Undertaking & An ISO 27001-2022 Certified Company)

From:
 Chief Engineer/Civil,
 AP Transco, Vidyut Soudha,
 Vijayawada.

To
 The Joint Managing Director (HR & Admin.),
 AP Transco::Vidyut Soudha,
 Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. /D.No. 213 /2025, Dt: 04 -09-2025.

Madam,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of August-2025 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 04.09.2025.

The monthly report along with the status of complaints as on 04.09.2025 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) August'2025 Month Report.
 2) Status of Complaints as on 04.09.2025.

(HR & Admin., AP Transco)	
Inward No: 2169	Di: 04/25
Addl. Secy	CE (IT & Tele.)
CGM (R&D)	CE (ETI)
CGM (Legal/Contract)	CE (Projects)
FA&CSA	
JMD(HR&Admin)	

Yours faithfully,

[Signature]
 Chief Engineer/Civil
 AP Transco/Vidyut Soudha
 Vijayawada.

Copy to the Chief Engineer/Telecom & IT / AP Transco/ Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website please.

Assistant Director & Data Officer IT Application, AP Transco, Vidyut Soudha, Vijayawada	
Inward No: 237(2)	
11 SEP 2025	
EE-1	DEE-1
EE-2	DEE-2
EE-3	
ACID/IT Applications	

O/o Chief Engineer /Telecom & IT Vidyut Soudha, Gopalala, Vijayawada	
Inward No: 1567	Di: 10/09/25
EE-1	Asst CISO / Infra
EE-2	Asst CISO / ERP
EE/NW&FM	Asst CISO / GICU
EE/SLOC	Asst CISO / IT Apps
DEE / Tech	
CITE: Telecom & IT	




TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of JULY -2025 and the status of total complaints received as on 04.09.2025 of Vidyt Soudha, AP Transco.

Vidyt Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Mail and Central Dispatch of VS, VJA in the Month of AUGUST 2025	0	0	0	0	0	0	0	0	0	0
Complaints received as on AUGUST 2025	58	0	--	20	--	--	39	0	0	0
Total Complaints Received as on 04.09.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)	59	0	--	20	--	--	39	0	0	39

1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapattam and CE/Zone/Kadapa)
2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/SVJA
3) 1 No. (Complaint No. 52, Dt: 25.05.2024, pertaining to CE/Zone/ Vijayawada)
4) 15 Nos. Replies sent to Complainant (i.e. Complaint Nos. 05, 07, 13, 15, 16, 17, 18, 20, 28, 32, 35, 37, 38, 39, 41 of 2023 vide Lr. No. 256/24, Dt: 13.08.2024 from the O/o. CE/Civil/SVJA
5) Reply furnished against RTI Application No. 77/2024, vide Lr. No. CGM (Coord)&Coord/VS/VJAD/ No. 377/24, Dt: 03.09.2024.
6) 1 No. (Complaint No. 60, Dt: 13.08.2024, pertaining to CE/Transmission/SVJA vide Lr. No. CE/Tms/D. No. 230/24, Dt: 30.10.2024 addressed to the JMDV&SVJA)
7) 1 No. (Complaint No. NIL, Dt: 26.03.2025, pertaining to CE/Projects/VS/ Vijayawada sent on 02.04.2025 from this office vide D. No. 05/25, Dt: 02.04.2025)


Chief Engineer/Civil
Vidyt Soudha:: AP Transco
Vijayawada