



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED
(A Government. of Andhra Pradesh Undertaking & An ISO 27001-2022 Certified Company)

From:
 Chief Engineer/Civil,
 AP Transco, Vidyut Soudha,
 Vijayawada.

To
 The Joint Managing Director (HR & Admin.),
 AP Transco::Vidyut Soudha,
 Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. / D.No. 416 /2025, Dt: 09 -02-2026.

Respected Sir,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of January-2026 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 04.02.2026.

The monthly report along with the status of complaints as on 04.02.2026 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) January'2026 Month Report.
 2) Status of Complaints as on 04.02.2026.

Yours faithfully,

(Signature)
 Chief Engineer/Civil
 AP Transco/Vidyut Soudha
 Vijayawada.

Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website.





TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of JANUARY -2026 and the status of total complaints received as on 04.02.2026 of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of JANUARY 2026	0	0	0	0	0	0	0	0	0	0
Complaints received through Mail and Central Despatch of VS, VJA in the Month of JANUARY 2026	3	0	0	0	0	0	0	0	0	3
Complaints received as on JANUARY 2026	64	0	--	20	--	--	44	0	0	44
Total Complaints Received as on 04.02.2026 (Through Mail, Complaint Boxes and Central Dispatch of VS)	64	0	--	20	--	--	44	0	0	44


Chief Engineer/Civil
Vidyut Soudha:: AP Transco
Vijayawada