

TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

From:
Chief Engineer/Civil,
AP Transco, Vidyut Soudha,
Vijayawada.

To
The Joint Managing Director (HR & Admin.),
AP Transco::Vidyut Soudha,
Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. / D.No. 199 /2024, Dt: 04-07-2024.

Sir,

Sub:- AP Transco CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of June 2024 at Vidyut Soudha/AP Transco – Submitted for publishing in Website – Reg.


Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

In view of the instructions issued by the Joint Managing Director/AP Transco, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 04.07.2024.


The monthly report along with the status of complaints as on 04.07.2024 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) June 2024 Month Report.
2) Status of Complaints as on 04.07.2024.

Yours faithfully,


Chief Engineer/Civil
AP Transco/Vidyut Soudha
Vijayawada.

*Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/
Vijayawada – It is requested to take necessary action for publishing in the
Website.*

Assistant Chief IT & Data Officer IT Applications/AP Transco Vidyut Soudha/VJA.	
Inward No.	125
5 JUL 2024	
EE-1 EE-2	
ACIDO/IT Application	

Chief Engineer / Telecom & IT Vidyut Soudha, Guntada, Vijayawada	
Inward No.	882
Dt: 04/07/24	
EE-1	Asst. CISO / Infra
EE-2	Asst. CISO / ENP
EE / ERP & NM	Asst. CISO / OIGU
EE / BLDC	Asst. CISO / IT Apps
DEE / Tech	
CE/Telecom & IT	



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of JUNE 2024 and the status of total complaints received as on 04.07.2024 of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	Total Registered	Anonymous	To be Attended	Rectified			Pending		
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total
Complaints received through Complaint Boxes in the month of JUNE'2024	0	0	0	0	0	0	0	0	
Total Complaints Received as on 04.07.2024 (Through Mail, Complaint Boxes and Central Dispatch of VS)	52	0	--	2	--	--	50	0	
Total	52	0	--	2	--	--	50	0	

1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam and CE/Zone/Kadapa)
2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/MSVJA.


Chief Engineer/Civil
Vidyut Soudha:: AP Transco
Vijayawada