

TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

From:  
Chief Engineer/Civil,  
AP Transco, Vidyut Soudha,  
Vijayawada.

To  
✓ The Joint Managing Director (HR & Admin-),  
AP Transco::Vidyut Soudha,  
Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. / D.No. 27 /2024, Dt: 10 -04-2024.

Sir,

Sub:- AP Transco – Vidyut Soudha – Status of complaints received for the Month of March 2024 at Vidyut Soudha/AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/No.727/21 , Dt:26.02.2021.

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In view of the instructions issued by the Joint Managing Director/AP Transco, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 04.04.2024.

The monthly report along with the status of complaints as on 08.04.2024 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) March 2024 Month Report.  
2) Status of Complaints as on 08.04.2024.

Yours faithfully,

*[Signature]*  
Chief Engineer/Civil  
AP Transco/Vidyut Soudha  
Vijayawada.

**Copy to the Chief Engineer/Telecom & IT /AP Transco/Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website.**

<b>JOINT MANAGING DIRECTOR (HR &amp; ADMIN)/APTRANSCO</b>	
Inward No: <u>685</u>	Dt: <u>10/04/24</u>
Addl. Secy	CE(IT & Tele.)
CGM (HR&Co.)	CE (PRTI)
CGM (Legal&Comml.)	CE (Projects)
FA&COA	

<b>Chief Engineer / Telecom &amp; IT Vidyut Soudha, Vijayawada</b>	
Inward No: <u>91</u>	Dt: <u>10/04/24</u>
EE-1	Asst. CIO / Infra
EE-2	Asst. CIO / ERP
EE / ERP & NW	Asst. CIO / CIOU
EE / SLDC	Asst. CIO / IT Apps
	DEE / Tech

*CE/IT & Telecom*


<b>Assistant Chief IT &amp; Data Applications/AP Transco Vidyut Soudha/VJA</b>	
Inward No: <u>70</u>	
12 APR 2024	
DEE-1	
DEE-2	
<i>[Signature]</i> ACIO/IT Applications	



**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**

Complaints status for the month of MARCH 2024 and the status of total complaints received as on 08.04.2024 of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			Total
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of MARCH'2024	0	0	0	0	0	0	0	0	0	0
Total Complaints Received as on 08.04.2024 (Through Mail, Complaint Boxes and Central Dispatch of VS)	51	0	--	2	--	--	49	0	--	49
Total	51	0	--	2	--	--	49	0	--	49
										1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam) 2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/VS/VJA.

  
 Chief Engineer/Civil  
 Vidyut Soudha:: AP Transco  
 Vijayawada