



**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**  
(A Government. of Andhra Pradesh Undertaking & An ISO 27001-2022 Certified Company)

From:  
Chief Engineer/Civil,  
AP Transco, Vidyut Soudha,  
Vijayawada.

To  
The Joint Managing Director (HR & Admin.),  
AP Transco::Vidyut Soudha,  
Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. /D.No. 97 /2025, Dt: 04 -06-2025.

Madam,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of May-2025 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.


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In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 04.06.2025.

The monthly report along with the status of complaints as on 04.06.2025 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

Encl: 1) May'2025 Month Report.  
2) Status of Complaints as on 04.06.2025.

Yours faithfully,

  
Chief Engineer/Civil  
AP Transco/Vidyut Soudha  
Vijayawada.

*Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website please.*

O/o Chief Engineer / Telecom & IT  
Vidyut Soudha, Gunadala, Vijayawada  
Inward No.: 627 Dt: 04/06/25

EE-1 Asst CIDO / Infra  
EE-2 Asst CIDO / ERP  
EE/NW&FM Asst CIDO / GICU  
EE/SLDC Asst CIDO / IT Apps  
DEE / Tech  
CE/Telecom & IT

Assistant Chief IT & Data Officer  
IT Applications/APTransco,  
Vidyut Soudha, Vijayawada  
Inward No.: 115  
05 JUN 2025  
AEE-1  
AEE-2  
AEE-3  
DEC-2  
AEE-2  
Assistant Applications




**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**

Complaints status for the month of **MAY -2025** and the status of total complaints received as on **04.06.2025** of Vidvut Soudha, AP Transco.

Vidvut Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of MAY'2025	0	0	0	0	0	0	0	0	0	0
Complaints received through Mail and Central Despatch of VS, VJA In the Month of MAY'2025	58	0	--	20	--	--	39	0	0	0
Total Complaints Received as on 04.06.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)	59	0	--	20	--	--	39	0	0	39

1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam and CE/Zone/Kadapa)  
2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/VS/VJA.  
3) 1 No. (Complaint No. 52, Dt: 25.05.2024, pertaining to CE/Zone/ Vijayawada)  
4) 15 Nos. Replies sent to Complainant (i.e. Complaint Nos. 05, 07, 13, 15, 16, 17, 18, 20, 28, 32, 35, 37, 38, 39, 41 of 2023 vide Lr. No. 256/24, Dt: 13.08.2024 from the O/o. CE/Civil/VS/VJA  
5) Reply furnished against RTI Application No. 77/2024, vide Lr. No. CGM (Comm. & Coord)/VS/ VJAD. No. 377/24, Dt: 03.09.2024.  
6) 1 No. (Complaint No. 60, Dt: 13.08.2024, pertaining to CE/Transmission/VS/VJA vide Lr. No. CE/Tms/D. No: 230/24, Dt: 30.10.2024 addressed to the JMD/VS/VJA)  
7) 1 No. (Complaint No. NIL, Dt: 26.03.2025, pertaining to CE/Projects/VS/ Vijayawada sent on 02.04.2025 from this office vide D. No. 05/25, Dt: 02.04.2025)

  
Chief Engineer/Civil  
Vidvut Soudha:: AP Transco  
Vijayawada