

TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

From:
Chief Engineer/Civil,
AP Transco, Vidyut Soudha,
Vijayawada.

To
The Joint Managing Director (HR & Admin.),
AP Transco::Vidyut Soudha,
Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. / D.No. 486 /2024, Dt: 05 -02-2025.

Madam,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of Januray-2025 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.


Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 05.02.2025.

The monthly report along with the status of complaints as on 05.02.2025 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) January'2025 Month Report.
2) Status of Complaints as on 05.02.2025.

Yours faithfully,


Chief Engineer/Civil
AP Transco/Vidyut Soudha
Vijayawada.

*Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/
Vijayawada – It is requested to take necessary action for publishing in the
Website please.*

Assistant Chief IT & Data Officer
IT Applications/APTransco,
Vidyut Soudha, Vijayawada
Inward No. 21

07 FEB 2025

AAE-1
AAE-2
AAE-3

DEE-1
DEE-2

ACMD/IT Applications

O/o Chief Engineer / Telecom & IT
Vidyut Soudha, Gunadala, Vijayawada

Inward No.: 2903 Dt: 06/02/25

EE-1 Asst. CISO / Infra
EE-2 Asst. CISO / ERP
EE / ERP & NW Asst. CISO / GICU
EE / SLDC Asst. CISO / IT Apps

DEE / Tech


CE/Telecom & IT



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of JANUARY -2025 and the status of total complaints received as on 05.02.2025 of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of JANUARY 2025	0	0	0	0	0	0	0	0	0	0
Total Complaints Received as on 05.02.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)	58	0	--	20	--	--	38	0	--	38
Total	58	0	--	20	--	--	38	0	--	38


Chief Engineer/Civil
Vidyut Soudha:: AP Transco
Vijayawada