



**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**  
**(A Government. of Andhra Pradesh Undertaking & An ISO 27001-2022 Certified Company)**

From:  
 Chief Engineer/Civil,  
 AP Transco, Vidyut Soudha,  
 Vijayawada.

To  
 The Joint Managing Director (HR & Admin.),  
 AP Transco::Vidyut Soudha,  
 Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. /D.No. 269 /2025, Dt: 05-11-2025.

Sir,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of October-2025 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

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In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 05.11.2025.

The monthly report along with the status of complaints as on 05.11.2025 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) October'2025 Month Report.  
 2) Status of Complaints as on 05.11.2025.

JOINT MANAGING DIRECTOR (HR & ADMIN)/APTRANSCO	
Inward No: 2490	Dt: 05/11/25
Asst. Secy.	CE (IT & Tele.)
CGM (HRD)	CE (ERT)
CGM (Coord. & Coord)	CE - Projects
CGM (PP&Legal)	Dir. (Grid)
EA/SCA	Dir. Tech.
	Dir. (Fin.)
JMD(HR & Admin)	

Yours faithfully,

*[Signature]*  
 Chief Engineer/Civil  
 AP Transco/Vidyut Soudha  
 Vijayawada.

Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website please.

O/o Chief Engineer /Telecom & IT  
 Vidyut Soudha, Guadada, Vijayawada  
 Inward No.: 2165 Dt: 06/11/25

EE-1  
 EE-2  
 EE/NW&FM  
 EE/SLDC

Asst CIDO / Infra  
 Asst CIDO / ERP  
 Asst CIDO / GICU  
 Asst CIDO / IT Apps  
 DEE / Tech  
 CE/Telecom & IT

Assistant Chief IT & Data Officer IT Applications/APTransco, Vidyut Soudha, Vijayawada	
Inward No: 307(2)	
07 NOV 2025	
AEE-1 AEE-2 AEE-3	DEE-1 DEE-2
ACIDO/IT Applications	



**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**

Complaints status for the month of **OCTOBER -2025** and the status of total complaints received as on **05.11.2025** of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified		Total	Pending		Total	
				Beyond Resolution Time	Within Resolution Time		Beyond Resolution Time	Within Resolution Time		
Complaints received through Complaint Boxes in the month of <b>OCTOBER'2025</b>	0	0	0	0	0	0	0	0	0	0
Complaints received through Mail and Central Dispatch of VS, VJA in the Month of <b>OCTOBER' 2025</b>	0	0	0	0	0	0	0	0	0	0
Complaints received as on <b>OCTOBER 2025</b>	58	0	--	20	--	--	39	0	0	1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam and CE/Zone/Kadapa) 2) Reply furnished against RTI Application vide Lr No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/VS/JA. 3) 1 No. (Complaint No. 52, Dt: 25.05 .2024, pertaining to CE/Zone/ Vijayawada) 4) 15 Nos. Replies sent to Complainant (i.e. Complaint Nos. 05, 07, 13, 15, 16, 17, 18, 20, 28, 32, 35, 37, 38, 39, 41 of 2023 vide Lr. No. 256/24, Dt: 13.08.2024 from the O/o. CE/Civil/VS/JA 5) Reply furnished against RTI Application No. 77/2024, vide Lr. No. CGM (Comm1.&Coord)/VS/ VJA/D. No. 377/24, Dt: 03.09.2024. 6) 1 No. (Complaint No. 60, Dt: 13.08.2024, pertaining to CE/Transmission/VS/JA vide Lr. No. CE/Tms/D. No. 230/24, Dt: 30.10.2024 addressed to the JMD/VS/SVJA) 7) 1 No. (Complaint No. NIL, Dt: 26.03 .2025, pertaining to CE/Projects/VS/ Vijayawada sent on 02.04.2025 from this office vide D. No. 05/25, Dt: 02.04.2025)
<b>Total Complaints Received as on 05.11.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)</b>	<b>59</b>	<b>0</b>	<b>--</b>	<b>20</b>	<b>--</b>	<b>--</b>	<b>39</b>	<b>0</b>	<b>0</b>	<b>39</b>

  
 Chief Engineer/Civil  
 Vidyut Soudha:: AP Transco  
 Vijayawada