

APTRANSCO E-Mail Login User Manual

[APTRANSCO is moved to New Email domain “aptransco.gov.in”]

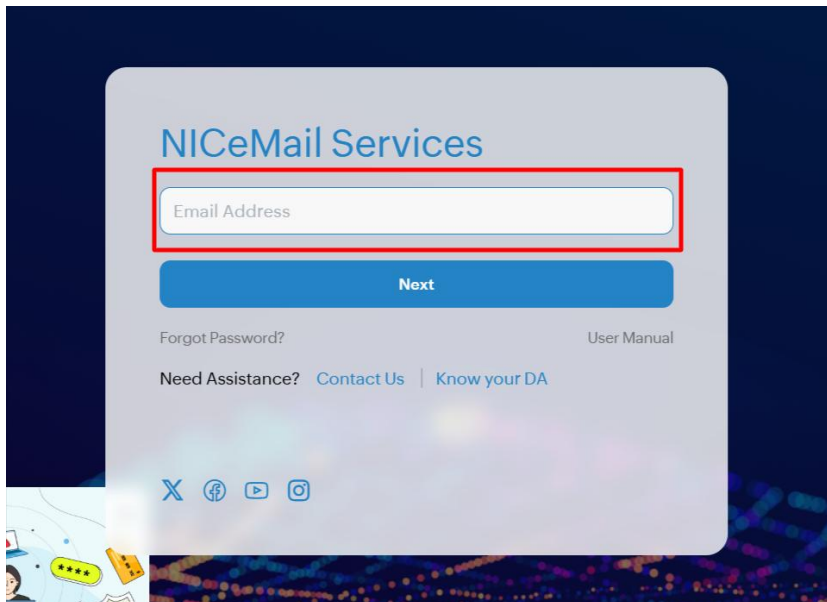
Users are requested to use New email system with keep your “<<Old email ID>>@aptransco.gov.in”

Example :

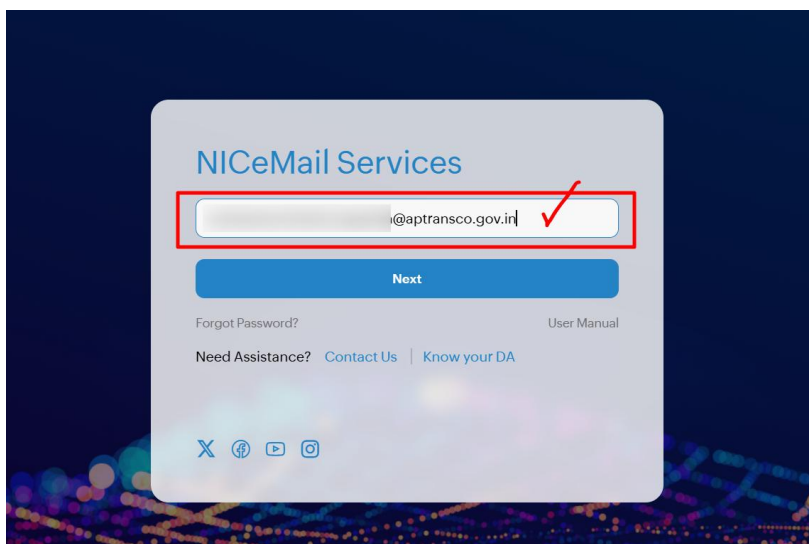
- (1) OLD Email ID : apparao.sampangi@aptransco.co.in
- (2) New Email ID : apparao.sampangi@aptransco.gov.in

This manual guide user to log into the **mail.gov.in** portal, following the steps shown in the provided screenshots.

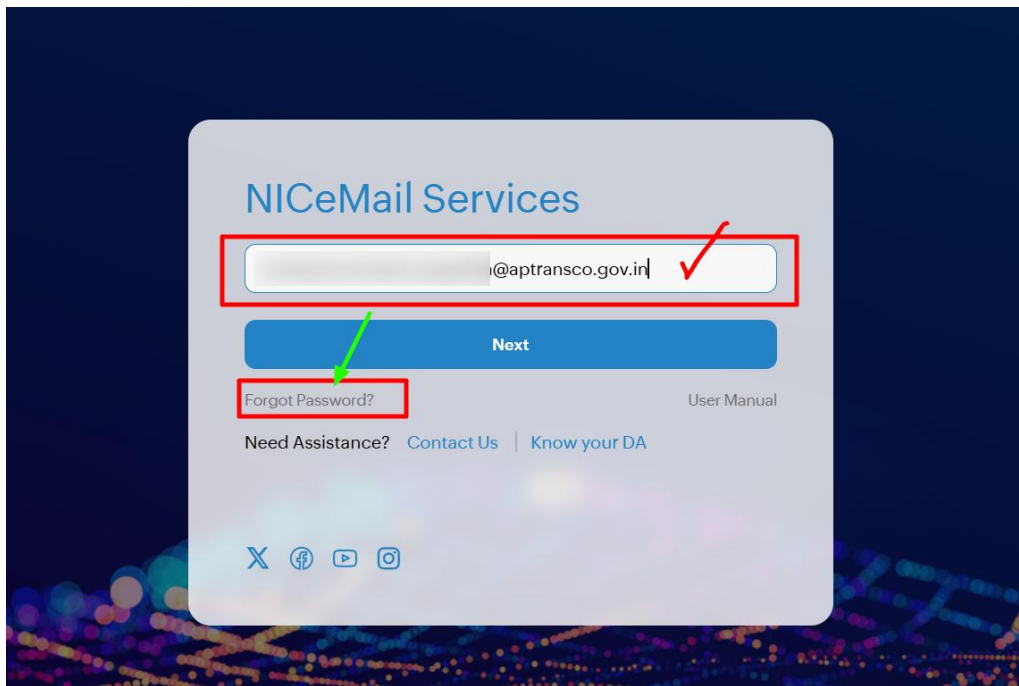
- (1) Go to “**mail.gov.in** “



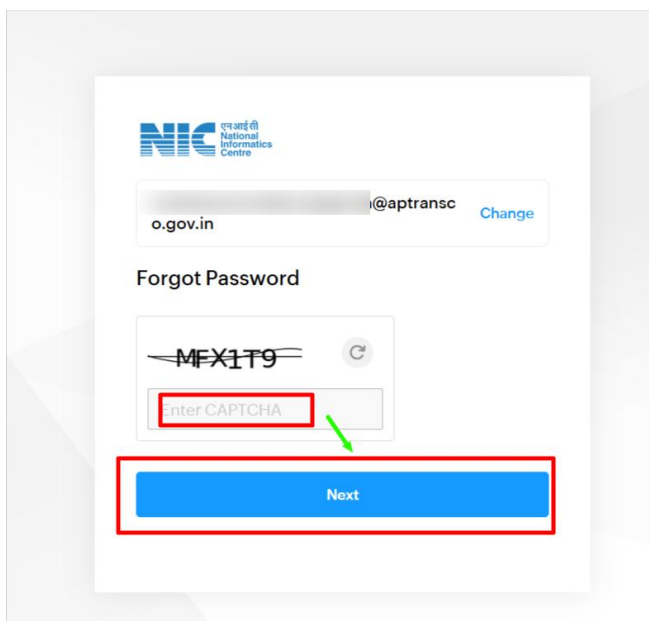
- (2) Enter the Email ID with “**aptransco.gov.in**“ [Earlier it is **aptransco.co.in**]



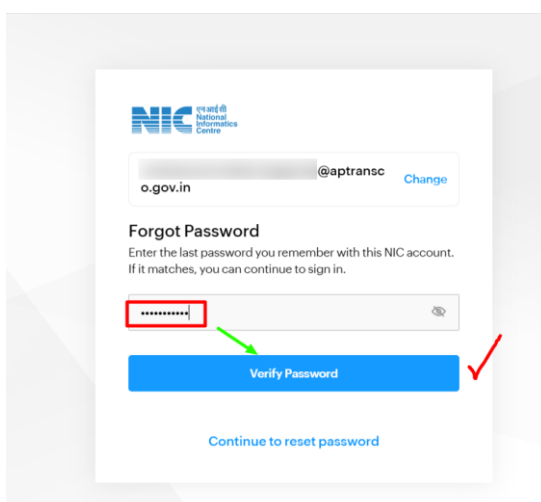
(3) Click on “**Forgot Password**” [If user is logging the email for the first time]



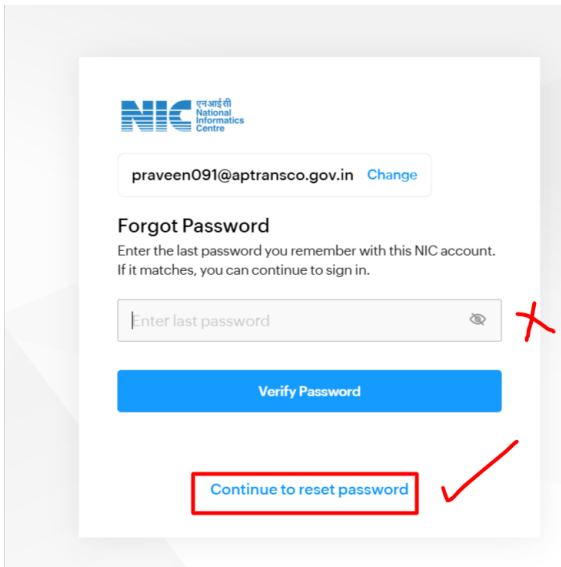
(4) Enter the **CAPTCHA** and go to **Next**



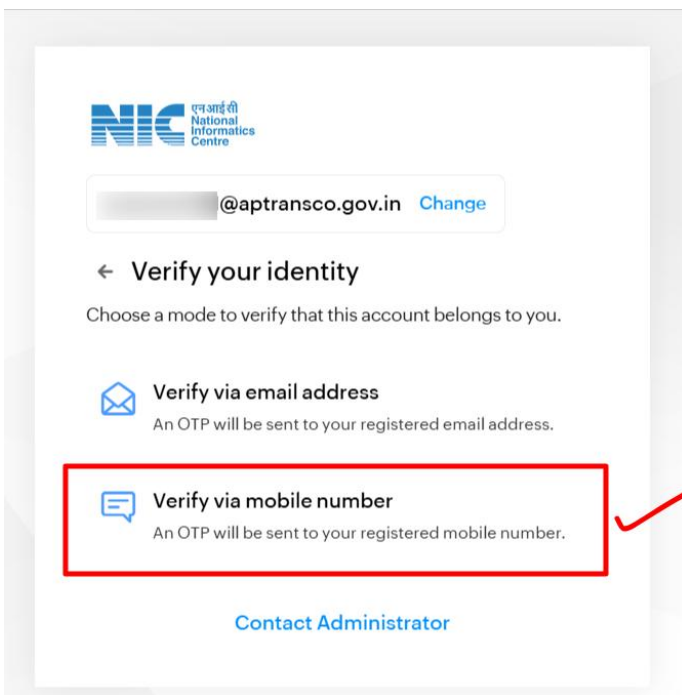
(5) Enter the old “**APTRANSCO Email ID**” password for continue to login. And click “**Verify Password**”



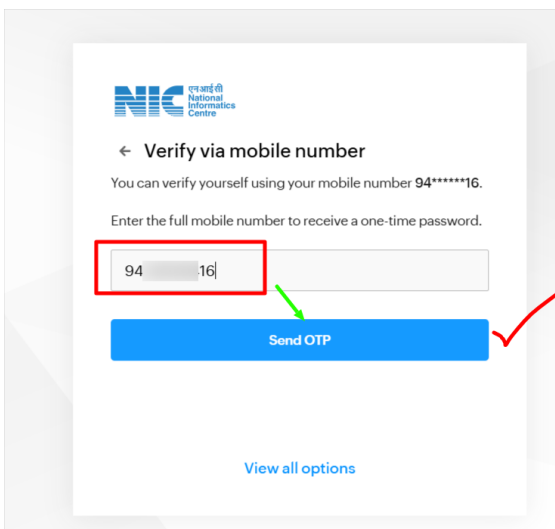
(or)



If user Forgot the old “APTRANSCO Email ID” password follow this procedure instead



(6) Enter the **Full mobile number** which is registered with APTRANSCO associated email ID. OTP will be received from NIC for verification.



(7) Enter OTP received from registered mobile number.

NIC
National Informatics Centre

o.gov.in @aptransc [Change](#)

← **Forgot Password**

Enter the one-time password sent to 94...16.

3282140

Resend in 2s

Verify

[View all options](#)

(8) Set the New Password and click on “ **Change Password** ”

NIC
National Informatics Centre

Create New Password

Enter a unique and strong password that is easy to remember so that you won't forget it the next time.

.....

.....

Change Password

[Contact Administrator](#)

(9) After successful changing of password, user will see the below screen. And click on “**Continue Sign In**”

NIC
National Informatics Centre

✓

Password Changed

Your account @aptransco.gov.in password has been changed successfully. Please sign-in with your new password to access your account.

Continue Sign In

- (10) Enter the email address and try to log in with the new password. After OTP verification, the user can see the inbox.

NICeMail Services

[Next](#)

[Forgot Password?](#) [User Manual](#)

Need Assistance? [Contact Us](#) | [Know your DA](#)

[X](#) [f](#) [v](#) [i](#)

NICeMail Services

[Change](#)

Enter your account password to sign-in.

[Sign in](#)

[Forgot Password?](#) [User Manual](#)

Need Assistance? [Contact Us](#) | [Know your DA](#)

[X](#) [f](#) [v](#) [i](#)

NICeMail Services

[Change](#)

Enter the OTP sent to your mobile.

Resend in 38s

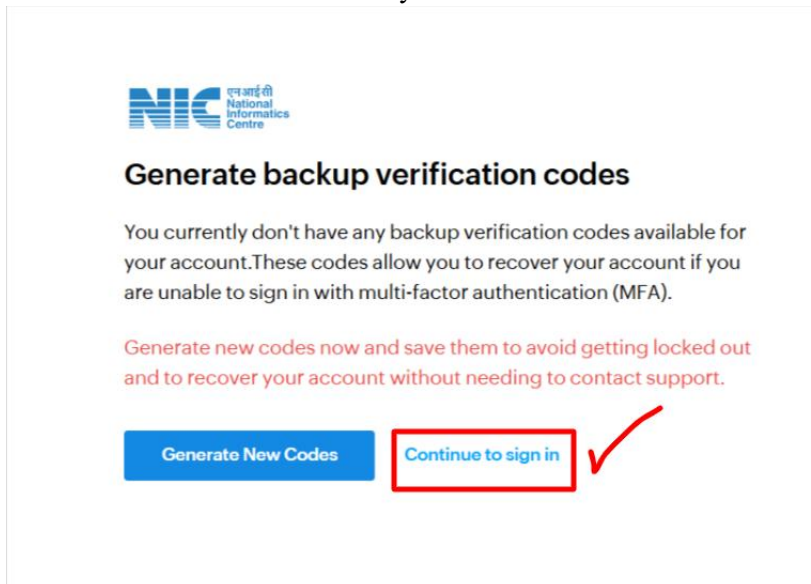
[Verify](#)

[User Manual](#)

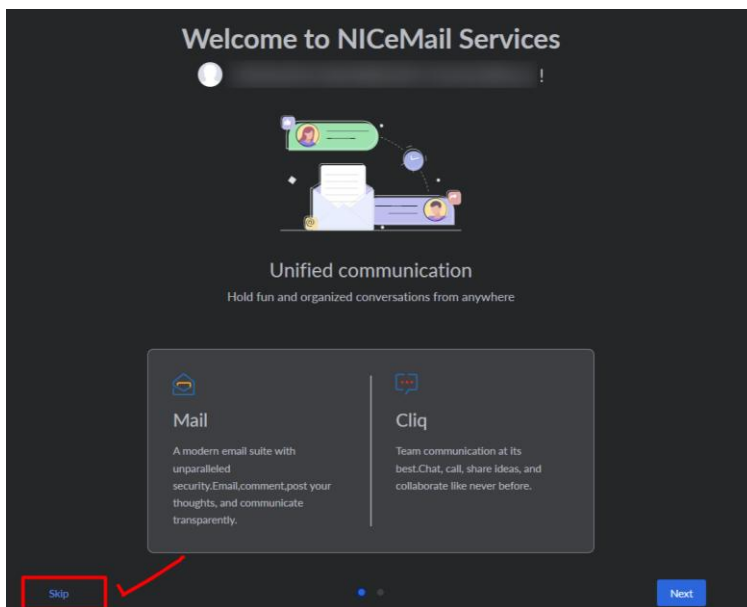
Need Assistance? [Contact Us](#) | [Know your DA](#)

[X](#) [f](#) [v](#) [i](#)

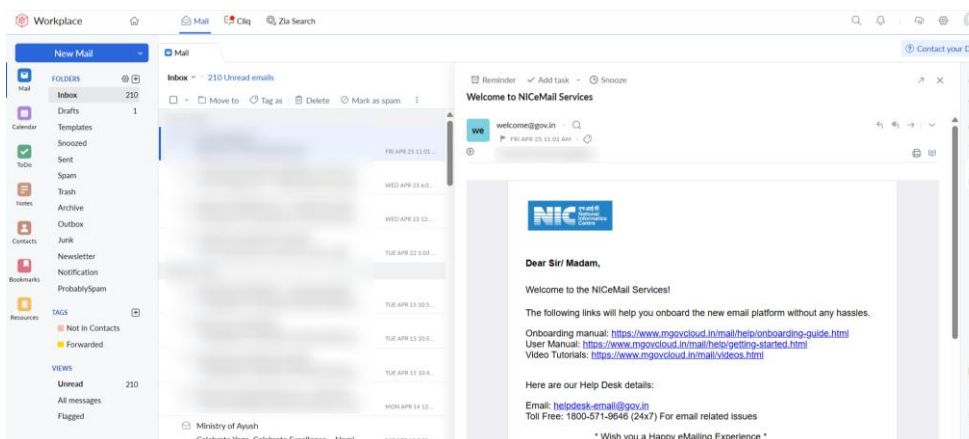
- (10) Click on “Continue to sign in” [First-time login users will see this screen]. Backup codes will be downloadable for email recovery.



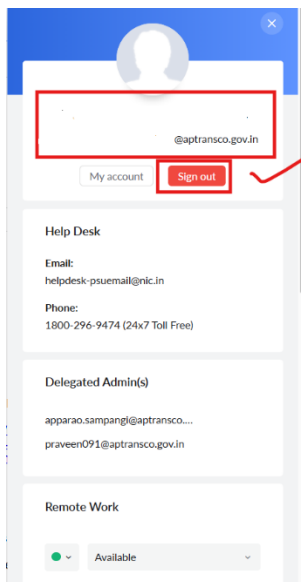
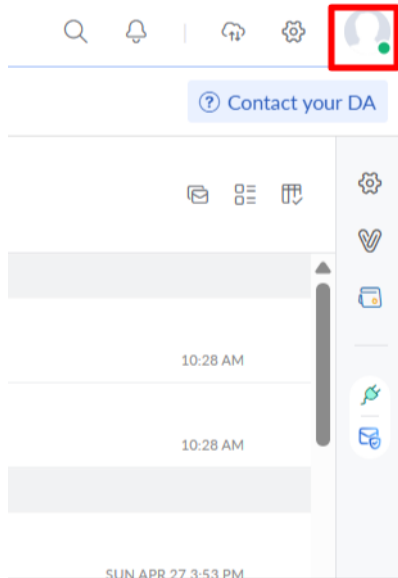
- (11) Click “SKIP” or “Next” [First time login users can see this screen]



- (12) This is the new email User interface.



(13) For “Sign out”



For Help documents:

User Manual: <https://www.mgovcloud.in/mail/help/getting-started.html>

Video Tutorials: <https://www.mgovcloud.in/mail/videos.html>

For any support:

(1) S Apprao, ACIDO/IT Apps – 9440684531

(2) K Praveen, AEE/IT Apps - 8500390658