

TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

From:
Chief Engineer/Civil,
AP Transco, Vidyut Soudha,
Vijayawada.

To
The Joint Managing Director (HR & Admin.),
AP Transco::Vidyut Soudha,
Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. / D.No. 240 /2024, Dt: 01 -08-2024.

Sir,

Sub:- AP Transco CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of July 2024 at Vidyut Soudha/AP Transco – Submitted for publishing in Website – Reg.


Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

In view of the instructions issued by the Joint Managing Director/AP Transco, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 01.08.2024.

The monthly report along with the status of complaints as on 01.08.2024 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) July 2024 Month Report.
2) Status of Complaints as on 01.08.2024.

Yours faithfully,


Chief Engineer/Civil
AP Transco/Vidyut Soudha
Vijayawada.

Copy to the Chief Engineer/ Telecom & IT / AP Transco/ Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website.

Assistant Chief IT & Data Officer
IT Applications/AP Transco,
Vidyut Soudha, Vijayawada
Inward No:.....160.....
06 AUG 2024
AEE-1
AEE-2
AEE-3
ACID/IT Applications

Chief Engineer / Telecom & IT
Vidyut Soudha, Vijayawada
Inward No: 1170 Dt. 02/08/24
EE-1 Asst. CISO / Infra
EE-2 Asst. CISO / ERP
EE / ERP & NW Asst. CISO / SICU
EE / SLDC Asst. CISO / Apps
DEE / Tech
CE/Telecom & IT



TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED

Complaints status for the month of JULY 2024 and the status of total complaints received as on 01.08.2024 of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	COMPLAINTS									
	Total Registered	Anonymous	To be Attended	Rectified			Pending			Total
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of JULY 2024	0	0	0	0	0	0	0	0	0	0
Total Complaints Received as on 01.08.2024 (Through Mail, Complaint Boxes and Central Dispatch of VS)	58	0	--	3	--	--	55	0	0	55
Total	58	0	--	3	--	--	55	0	0	55

Chief Engineer/Civil
 Vidyut Soudha.: AP Transco
 Vijayawada