



**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**  
**(A Government. of Andhra Pradesh Undertaking & An ISO 27001-2022 Certified Company)**

From:  
 Chief Engineer/Civil,  
 AP Transco, Vidyut Soudha,  
 Vijayawada.

To  
 The Joint Managing Director (HR & Admin.),  
 AP Transco::Vidyut Soudha,  
 Vijayawada.

Lr. No.CE/Civil/ VS/VJA/Dy. EE(T)/F. /D.No. 231 /2025, Dt: 03 -10-2025.

Madam,

Sub:- AP Transco - CE/CIVIL- Vidyut Soudha – Status of complaints received for the Month of September-2025 at Vidyut Soudha/ AP Transco – Submitted for publishing in Website – Reg.

Ref: - Circular Memo No: JMD/AP Transco/CE/PS, Plg.&D./RAC/ No.727/21, Dt:26.02.2021.

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In view of the instructions issued by the Joint Managing Director/ AP Transco vide reference cited, 5 Nos. Complaint Boxes fixed at different locations of Vidyut Soudha, AP Transco and found that there are no complaints on opening of Boxes on 03.10.2025.

The monthly report along with the status of complaints as on 03.10.2025 is herewith submitted as per the guidelines of APERC for favour of taking further necessary action please.

- Encl: 1) September'2025 Month Report.  
 2) Status of Complaints as on 03.10.2025.

O/o Chief Engineer /Telecom & IT  
 Vidyut Soudha, Gunadala, Vijayawada

Inward No.: 1808 .....Dt. 03/10/25

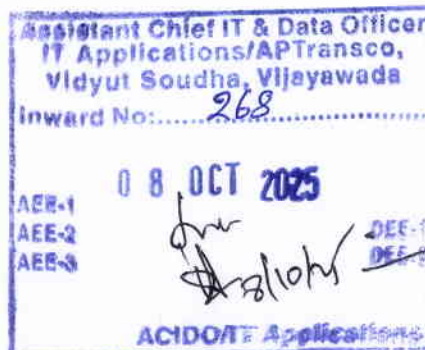
EE-1 Asst CIDO / Infra  
 EE-2 Asst CIDO / ERP  
 EE/NW&FM Asst CIDO / GICU  
 EE/SLDC Asst CIDO / IT Apps  
 DEE / Tech

CE/Telecom & IT

Yours faithfully,

*[Signature]*  
 Chief Engineer/Civil  
 AP Transco/Vidyut Soudha  
 Vijayawada.

*Copy to the Chief Engineer/Telecom & IT / AP Transco/Vidyut Soudha/ Vijayawada – It is requested to take necessary action for publishing in the Website please.*





**TRANSMISSION CORPORATION OF ANDHRA PRADESH LIMITED**

Complaints status for the month of **SEPTEMBER -2025** and the status of total complaints received as on **03.10.2025** of Vidyut Soudha, AP Transco.

Vidyut Soudha AP Transco	Total Registered	Anonymous	To be Attended	Recified			Pending			
				Beyond Resolution Time	Within Resolution Time	Total	Beyond Resolution Time	Within Resolution Time	Total	
Complaints received through Complaint Boxes in the month of <b>SEPTEMBER 2025</b>	0	0	0	0	0	0	0	0	0	0
Complaints received through Mail and Central Despatch of VS, VJA in the Month of <b>SEPTEMBER 2025</b>	0	0	0	0	0	0	0	0	0	0
Complaints received as on <b>SEPTEMBER 2025</b>	58	0	--	20	--	--	39	0		
Total Complaints Received as on 03.10.2025 (Through Mail, Complaint Boxes and Central Dispatch of VS)	59	0	--	20	--	--	39	0		39

  
Chief Engineer/Civil  
Vidyut Soudha.: AP Transco  
Vijayawada

- 1) 1 No. (Complaint No. 31, Dt: 31.12.2023, pertaining to CE/Zone/ Visakhapatnam and CE/Zone/Kadapa)
- 2) Reply furnished against RTI Application vide Lr.No. APTRANSCO-218, Dt: 28.02.2024 pertaining to CE/Civil/VS/VJA.
- 3) 1 No. (Complaint No. 52, Dt: 25.05.2024, pertaining to CE/Zone/ Vijayawada)
- 4) 15 Nos. Replies sent to Complainant (i.e. Complaint Nos. 05, 07, 13, 15, 16, 17, 18, 20, 28, 32, 35, 37, 38, 39, 41 of 2023 vide Lr. No. 256/24, Dt: 13.08.2024 from the O/o. CE/Civil/VS/VJA
- 5) Reply furnished against RTI Application No. 77/2024, vide Lr. No. CGM (Comm. & Coord)/VS/ VJAD, No. 377/24, Dt: 03.09.2024.
- 6) 1 No. (Complaint No. 60, Dt: 13.08.2024, pertaining to CE/Transmission/VS/VJA vide Lr. No. CET/MS/D No. 230/24, Dt: 30.10.2024 addressed to the JMDV&SVJA)
- 7) 1 No. (Complaint No. NIL, Dt: 26.03.2025, pertaining to CE/Projects/VS/ Vijayawada sent on 02.04.2025 from this office vide D. No. 05/25, Dt: 02.04.2025)